



Return form

(please fill in digitally)

1. Your details

Company name

Contact person

Address

Country

Phone number

E-mail address

Project number

Contact at Van der Valk Solar Systems

2. Return items

Item number	Description	Quantity

3. Reason for return

(tick as appropriate)

<input type="checkbox"/>	Transport damage
<input type="checkbox"/>	Items have a technical defect
<input type="checkbox"/>	New, ordered incorrectly by customer
<input type="checkbox"/>	New, supplied incorrectly by Van der Valk Solar Systems
<input type="checkbox"/>	Other. Please specify below

4. Images of return items

Please add images of the front, top and side of the items to your e-mail.

Please complete the form as much as possible and send it to verkoop@valksolarsystems.nl.



Return form

(please fill in digitally)

Shipment

Include a copy of this form with your returned items on the outside of the package.

If the return form is not completed in full or if the items do not meet the return conditions*, Van der Valk Solar Systems can refuse the return shipment. In that case, the return shipment will be sent back. Return shipments must always take place in consultation with the sales department of Van der Valk Solar Systems.

If you have any questions, please contact our sales department via verkoop@valksolarsystems.nl.

Return shipments must be sent carriage paid to:
Van der Valk Solar Systems
Zwartendijk 73
2681 LP Monster
The Netherlands

*Return conditions

Items may only be returned if they meet the following conditions:

- Items are delivered no more than 90 days ago by Van der Valk Solar Systems on the project number, which is entered under “project number”
- Items are correctly packed in full boxes / packages
- Items are in unused condition (free of signs of use) and clean
- Items are complete with any accessories
- Items are sorted

Compensation

When the returned items meet the above conditions, the reimbursement percentages will apply, as stated in the contract with Van der Valk Solar Systems.

Transport costs are for the account of the party that returns the items.

CONTACT DETAILS | DEVELOPER AND PRODUCER OF SOLAR MOUNTING SYSTEMS

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