



Warranty periods

Warranty period per system

System	Warranty period
ValkPro+	10 years*
ValkAce	10 years*
ValkPitched - Clamp	10 years*
ValkPitched - Insert	10 years*
ValkCableCare	10 years*
ValkSolarFix	10 years*
ValkBox3	10 years*
ValkDouble	10 years*
ValkTriple	10 years*
ValkQuattro	10 years*

*Extended warranty period

Under certain conditions, the standard warranty period can be extended to a duration of 15, 20 or 25 years. The following surcharges apply:

- Extension from 10 to 15 years: 1% surcharge on net sales value
- Extension from 10 to 20 years: 3% surcharge on net sales value
- Extension from 10 to 25 years: 5% surcharge on net sales value

Conditions

To qualify for an extended warranty, the following preconditions apply:

- The project contains a minimum of 2500 solar panels or more.
- Smaller projects can be combined into one application of in total 2500 panels or more. These projects must all be completed within the same quarter.

Procedure

The procedure for extending the warranty period is as follows:

- The customer submits the request to the supplier of the components of the Van der Valk Solar Systems mounting system.
- The application must contain the following information:
 - Project reference
 - Requested warranty period extension
 - Project report
- Van der Valk Solar Systems will assess the application and inform the customer whether the project qualifies for an extended warranty.
- The commissioning date of the PV system, supported by clear photos of the installation, are shared by the customer with Van der Valk Solar Systems.
- Van der Valk Solar Systems provides the customer with a signed warranty certificate.

General warranty conditions

A description of the applicable warranty conditions can be found in the General Terms and Conditions of Sale and Delivery, chapter 9. This document can be downloaded from our website: www.valksolarsystems.com

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